SQI SPREADING QUALITY IMPROVEMENT Specialty Services Committee

Interior Health

BCEHS BC Emergency Health Services
Provincial Health Services Authority

SERVICE DISRUPTION TARMAC PROTOCOL

BCEHS LOCAL SHIFT TIMES CHECK WITH PARAMEDICS

Clearwater Tarmac

PROTOCOL INITIATED 2 HOURS PRIOR TO SERVICE DISRUPTION

PHYSICIAN
PARAMEDIC
NURSE
REGISTRATION CLERK

TRAINING VIDEO

PRE HOSPITAL

EXCLUSION CRITERIA
Major Trauma Bypass
Hot Stroke Bypass

PARAMEDIC
Picks up Patient

Courtesy Phone Call Paramedic to Nurse
CLEARWATER ED: 250-674-2244

PARAMEDIC
Calls Closure Site

NURSE
Recieves Ambulance Call

PARAMEDIC
Pre-Arrival Script to Patient

NURSE
Alerts Physician

PHYSICIAN
Prepares for Tarmac

INSIDE OF AMBULANCE

Patient triaged in ambulance
< 5mins of arrival

PARAMEDIC
Provides Patient Report
(Using **ATMIST AMBO**)

PAUSE & LISTEN
30 SECONDS

NURSE
Records Triage and Contact Info

PHYSICIAN
Assesses Patient for Tarmac Decision

PHYSICIAN – Decision to Transport

PHYSICIAN – Decision to Admit

TRANSPORT

PARAMEDIC
Onward to Transport Site
Transport Script to Patient

ED TEAM
Contacts Transport Site

NURSE
Provides Patient Identification to Clerk
Communicates with Family

PATIENT
Refuses Transport

PHYSICIAN
Advises Patient

OPTIONS

PATIENT - Based on advice agrees to ***Transport***

OR

PHYSICIAN - Enters ED

ENTERS ED

ED TEAM
Patient is Treated/Stabilized

REGISTRATION CLERK
MUST Enter the word "Tarmac" into Discharge Comment Field **FOR EVERY PATIENT**
who recieves an inside of ambulance assessment